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17 March 2015

### **Letter of Recommendation**

Mr. Tuan Trung Ngo has been working as an intern in our project management office at Holger Christiansen A/S, A Bosch Group Company, located in Esbjerg, Denmark, in the period from 8 September 2014 to 6 March 2015.

During his internship Tuan Trung Ngo has worked with various aspects and issues related to project management:

- Project follow-up, monitoring and data preparation
- Analysis of various master data for the AA-RM in connection with the extensive SAP-project
- Support to the sub-project managers within IT-project RM@SAP with tracking and reporting
- Support in workshop development with tools and suggestions for improvements

Besides the project management task Tuan Trung Ngo has also successfully solved tasks for the logistics department.

Especially one big task was carried out with great excellence regarding building a heat map tool for warehouse optimising. The heat map task was formulated in a very open manner, so it was up to the creativity and skill of Tuan Trung Ngo to



find the best approach. Tuan Trung Ngo quickly showed both a good theoretical and practical understanding. The output was very good and resulted in a highly usable tool with an easy flexible interface showing the needed detail and overview.

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During the development of the tool Tuan Trung Ngo successfully collaborated with another intern. Furthermore, cross-functional collaboration was exercised, since the tool was applied to various warehouse locations. Tuan Trung Ngo applied the tool for warehouses in different sales subsidiaries with great feedback. Tuan Trung Ngo has provided the logistics department with a fine support tool that will be used in the future to continuously help optimising the warehouse layouts across the HC Group.

Tuan Trung Ngo is a talented and quick learning person, and his politeness and friendliness made it a pleasure working with him - he very quickly became a part of our team.

We thank Tuan Trung Ngo for his consistently excellent work and wish him all the best and much success in his studies and future career.

Yours sincerely,

Max Milthers  
Project Director

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